



Sirius Environmental's 24/7/365 Emergency Response Capabilities

The accidental release of chemicals, fuel or other pollutants is an unfortunate reality. The logistical and regulatory burdens that result can be complicated and may seem overwhelming. That is why Sirius Group's Environmental Division (Sirius Environmental) has partnered with Cura Emergency Services (Cura), an expert in emergency spill services. When you purchase coverage through Sirius Environmental you are gaining access to Cura's 24-hour spill response capabilities and expertise.

Cura is a one call, full-service program that provides emergency spill response management in all 50 states and Canada. Their experienced Incident Managers will activate an approved contractor with pre-negotiated rates to the spill site, coordinate the cleanup, handle all regulatory notifications and waste disposal, audit all invoices, and complete all interim and final reporting for you.

Cura's early intervention and a proactive management approach allow us to better protect your interests, your dollars, keep you in compliance with the regulators and assure you peace of mind during a critical time.

What to expect from Cura:

- A call back within minutes from a professional Cura Incident Manager to gather any additional needed details and walk you through next steps.
- Rapid mobilization of one of their pre-qualified emergency response contractors to your spill site.
- Coordination and management of all activity of contractors and responders, including Fire Departments, LEPC, Regulatory Agencies, DOT, and DPS.
- As needed, Cura will make all verbal and written regulatory notifications and work with the regulators to determine acceptable cleanup and closure parameters.
- Task-by-task management of the response contractor to keep them focused on meeting regulatory requirements while eliminating unnecessary work and expense.
- Complete & arrange waste characterization and disposal in the most cost-effective manner.
- Provide you with verbal and written updates during the life of the cleanup.
- Audit all contractor invoices for accuracy and resolve any issues found.
- Prepare and distribute final, comprehensive, closure report to regulators as needed.
- All reports, backup documentation, and billing will be sent directly to Sirius Environmental and/or you for processing. Cura will provide Sirius Environmental and you with a copy of the final report and backup documents for your file.

In the event of a spill emergency:

- Immediately call the **Cura hotline at 1-800-579-2872** and notify them that there has been an incident involving the spill or release of pollutants.
- Your Cura incident manager will notify Sirius Environmental that an incident has been reported; Sirius Environmental will coordinate with you directly to assess policy coverage, discuss self-insured retentions, and the overall claim handling process for the incident.
- Provide the following information: Your name, call back number; date/time of spill; location; estimated amount spilled; your onsite company representative's name and cell number; and any 1st responder name(s) and cell number.
- Instruct your onsite company representative or other on-site contact to notify first responders (police, fire, DOT) that Cura has been contacted and that a response is in progress.
- Do not sign any contracts or hire any environmental contractors on your own and, if applicable, remind your driver of this as well. This could hinder Cura's ability to effectively manage the incident and control costs.
- You will be asked to sign an agreement with Cura for the services that Cura and/or a Cura designated Contractor provide to you. If the environmental spill/release is a covered matter under your insurance with Sirius Environmental, Sirius Environmental will handle the matter in accordance with the terms and conditions of your insurance policy. If the pollution incident is not a covered matter under your insurance policy with Sirius Environmental, Cura will bill you directly for all services.